IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

: Hellerstein et al.

Serial No.

10/789,099

Examiner: MengYao Zhe

Filed

February 27, 2004

Art Unit: 2195

For

METHODS AND ARRANGEMENTS FOR PLANNING AND SCHEDULING CHANGE MANAGEMENT REQUESTS IN COMPUTING

SYSTEMS

March 24, 2009

AMENDMENT

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being filed with the Commissioner for Patents, P.O. Box a, Virgin a 22313-1450 by EFS Web on March 24, 2009.

> . Ference III Reg. No. 33,879

March 24, 2009

Date of Signature

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Office Action dated November 24, 2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.